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2857

Attorney Docket No. P4085 Client Matter No. 80168.0288

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.

09/510,938

Confirmation No. 2969

Applicant:

MURRAY, Paul S. LEARN, Karen

Filed:

February 22, 2000

TC/A.U.

2857

Examiner:

DESTA, E.

Docket No.

P4085

Customer No.

25235

Title: AVAILABILITY, RELIABILITY OR

MAINTAINABILITY INDEX

TECHNOLOGY CENTER 2800

INCLUDING OUTAGE CHARACTERIZATION

CERTIFICATE OF MAILING BY EXPRESS MAIL

Mail Stop Non-Fee Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

The undersigned hereby certifies that the attached

- 1. Amendment and Response to The Final Office Action Mailed June 9, 2003;
- 2. Certificate of Mailing by Express Mail; and
- Return Card,

relating to the above application, were deposited as "Express Mail," Mailing Label No. EL533427930US with the U.S. Postal Service, addressed to Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, July 21, 2003.

July 21, 2003

Mailer

July 21, 2003

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